




PRICING		
Total price per claim (20 Projects per month)	\$70 \$1,095/mo (Express), divided by 20 projects + \$795 Camera Kit (divided by 12 months & 20 projects p/mo) + \$12 for floor plan overnight delivery. Calculated without discounts or extra charges for large properties.	\$25 \$500 for 20 Projects. Everything's included, no extra fees.
What is the base price per claim? (20 Projects per month)	\$58 Includes 360 Tour and project documentation. Includes creation for a floor plan file & ESX for Xactimate®. Delivered before 12pm on the next business day. Includes \$1,095/mo (Express), divided by 20 projects + \$795 Camera Kit (divided by 12 months & 20 projects). Calculated without discounts or extra charges for large properties.	\$25 Our in-house technology is a few years ahead of the competition. We process data right on your mobile device and not somewhere abroad. This means we keep both processing time and costs to a minimum.
What are the extra costs on top of the base price?	You'll pay extra for: <ul style="list-style-type: none"> • Square Footage >2,500sqft • Square Footage >5,000sqft • Additional Sketch exports • Express delivery • Additional 360 Tours • Additional Office location 	NO EXTRA COSTS. EVERYTHING'S INCLUDED.
Are file transfers to Xactimate® included in the base price?	Yes, the ESX file will be manually created for you (estimated 5 hours)	INSTANT ESX. NO HIDDEN FEES, NO EXTRA COST.
Are floor plans included in the base price per project?	Included, but floor plan delivery under 2 days costs extra. Larger properties over 2,500sqft and above 5,000sqft cost more.	ALWAYS INCLUDED, UNLIMITED SQFT, UNLIMITED REAL-TIME EDITING.

All prices in USD

FLOOR PLANS		
Are floor plans & measurements available immediately?	Wait for 6 - 48 hours. Overnight delivery costs extra. DocuSketch promises a delivery time of 30 minutes in some instances (announced for Q2 2024).	YES. IT REALLY IS INSTANT.
How accurate are the measurements?	Error margin within 5% on average	<ul style="list-style-type: none"> • LIDAR DEVICE: 97% • REGULAR DEVICE: 95% • WITH BLUETOOTH LASER: 100%
Can I quickly edit the floor plan myself?	No, you have to contact their support team in order to be able to make changes to your sketch.	CHANGE EVERY SINGLE MEASUREMENT IN REAL-TIME ON YOUR SCREEN.
Do I need specific hardware to make it work?	Yes, you will have to buy a \$795 camera kit for each user.	WORKS ON ANY iOS OR ANDROID MOBILE DEVICE.
Can I connect a Bluetooth laser for extra accuracy?	NO	EDIT ANY MEASUREMENT IN REAL-TIME RIGHT IN THE APP.
Who processes the data to create a floor plan?	Uses Immoviewer's in-house technology to create a floor plan.	IN-HOUSE TECHNOLOGY SINCE 2012   

DOCUMENTATION		
Can I add unlimited photos and notes to my documentation?	YES	YES
Can I add 360° Photos & Virtual Tours?	Ricoh Camera Kit required.	CONNECT ANY COMPATIBLE 360° CAMERA (RICOH, INSTA360, ETC.) OR CREATE PANORAMAS WITH THE CAMERA OF YOUR MOBILE DEVICE.
Can I add my own Objects & Equipment to a project?	NO	CHOOSE OUT OF 2000+ OBJECTS/EQUIPMENT OR CREATE YOUR OWN EQUIPMENT LISTS.
Can I create my own templates for documentation & reports?	NO	CREATE CUSTOM FORMS & CHECKLISTS - FOR EACH CARRIER, USE CASE OR AS CHECKLISTS FOR ENTIRE TEAMS.
Can I add thermal images to my reports?	Add images manually.	TAKE THERMAL IMAGES RIGHT IN THE APP WITH OUR FLIR INTEGRATION.
Can I add e-signatures to my forms?	NO	YES
Can I collaborate live on my projects with others?	NO	COLLABORATE ON EACH PROJECT IN REAL-TIME. COMMENT ON FINDINGS OR HANDOVER PROJECTS TO OTHERS.
Which file formats are available for my project exports?	PDF, JPG, ESX, CSV, FML, SHAREABLE LINK	PDF, JPG, PNG, SVG, CSV, DXF, OBJ, USDZ, IFC, ESX, FML, SHAREABLE LINK

INTEGRATIONS

Xactimate®	Wait at least 5 hours for an ESX file to be sent to you.	SEND SKETCHES & PHOTOS TO XACTIMATE® INSTANTLY.
CoreLogic	Wait at least 5 hours for an FML to be delivered.	RECEIVE FML FILE FOR CORELOGIC INSTANTLY.
Custom API	YES	YES

SUPPORT

Support languages	English only	ENGLISH, FRENCH, GERMAN, SPANISH, ITALIAN
Phone support	Information not available	MO - FR, 4AM - 6PM ET
eCourses & Certifications	NO	MAGICPLAN ACADEMY

PLATFORM USAGE

# claims processed on the platform	750,000+	1,000,000+
App ratings	App Store: 4.0 (6 reviews) / Play Store: 4.3 (22 votes)	App Store: 4.7 (34,376 reviews) / Play Store: 4.4 (100,899 votes)
Projects created across all industries	Information not available	20,000,000 PROJECTS AND COUNTING